

Lebanon Church Shops

Single Location | Property Management | Retail Industry



"Jeff needed to have a year's worth of backup, which Cloud VS solved. Now, when an incident happens, he can go to that month and day and within seconds view the footage. He immediately knew Alibi Cloud VS was the right solution."

The Client

Lebanon Church Shops is an outdoor shopping mall in Pittsburgh. Two years ago, it was bought out by a new property management company. During that time, they have transformed this once run-down strip center into a revitalized shopping destination – offering restaurants, bars, and retail stores.

The Challenge

With the increase in customer traffic, came several security issues:

- **Expensive settlements.** Customers claiming they injured themselves on mall property were costing the property owners tens of thousands of dollars in legal fees. Without a surveillance system to document the incident and legitimately disprove their claim, they were forced to give in – and pay up.
- **A spike in parking lot accidents.** The parking lot outside of one of their most popular stores had become a hot zone for fender benders and rear-ended collisions. The absence of stop signs and speed bumps were putting pedestrians and drivers at continual risk of getting hurt. From a safety and liability perspective, management knew they needed a security system to document and store data evidence when accidents took place.

The Solution

After considering options from several providers, they chose Alibi Cloud VS because of its diverse selection of high-resolution cameras and cost-effective, scalable solutions. Six cloud-enabled bullet cameras were installed to cover those key areas where incidents had taken place in the past, which included the parking lot, back of the building, and in front of high traffic businesses near the front entrance.

The Outcome

Since the camera-to-cloud install, Lebanon Church Shops has enjoyed the peace of mind of a fully secure mall. Since consumers are protected under a two-year statute of limitations clause, Lebanon owners are now protected with flexible storage options when fraudulent liability claims are made, and can quickly prove fault with high-resolution video evidence.

Product	High Definition Cloud Cameras
Camera Type	IP Cloud-Enabled Bullet Cameras
Cameras per Location	6
Number of Locations	1
Retention	1 year